

FACILITIES

CAR PARKING

The Crematorium offers extensive car parking facilities with 150 car parking spaces, 2 coach bays and an area for a horse box and carriage, together with 12 disabled parking spaces located near The Pavillion. Wheelchairs can also be provided. Please advise your Funeral Director in advance if required. There is CCTV monitoring within the building and grounds.

TOILETS & WAITING AREA

The Pavillion is a large glass building which provides a spacious waiting area for up to 50 people, a suite of Ladies and Gentleman's toilets, a disabled toilet and baby changing room. The building has been built to a high specification with a living roof, air conditioning, comfortable seating, and a hot and cold drinks machine. The building is easily accessible with electronic doors for entry from the disabled car parking area which is located directly in front of the building (blue badge holders only), a drop off point, and electronic doors which lead to the main forecourt and crematorium building and chapels.



DISABLED FACILITIES

Disabled facilities include disabled toilet, hearing loop system, ramps, tactile signs and use of wheelchairs and disabled parking for blue badge holders.

GARDENS OF REMEMBRANCE

The Crematorium is set in 11 acres and offers different types of areas from formal lawns and rose gardens to informal areas i.e. woodland and wild garden to encourage wild life. The Crematorium is surrounded by conservation areas and its environmental policy is aimed at promoting recycling as much as possible to improve the Crematoriums carbon footprint. All floral tributes are recycled together with all plastics and metals, and to ensure the integrity of the gardens no paper, ribbons, balloons etc., are permitted within the memorial gardens. No individual can claim ownership of any part of the gardens as they are for the enjoyment and appreciation for all visitors. There are benches throughout the Crematorium for all to use.

CHAPELS

The Crematorium has 3 chapels, The Ogden Chapel which provides seating for 150 people, The Jamieson Chapel providing seating for 80 people and The Haigh which can hold 20 people seated. Both the Jamieson and Haigh chapels have just undergone refurbishment – completed January 2021.



All chapels at the Crematorium are non-denominational and we will meet the needs of individual faiths by displaying different religious symbols as required.

WEBCASTS/DVD'S/CD'S/USB's/VISUAL TRIBUTES/MUSIC

These services are available in The Ogden and Jamieson Chapels. If you are using the services of a Funeral Director, please ask them for details and they will arrange any of the above or otherwise *please contact us at enquiries@swmcrematorium.gov.uk if you have any queries.*

We can provide a wide choice of music to be played at the funeral service, using the Obitus system. Please go to their website at <http://www.obitus.com/> and use the generic password – Hanworth – to see and hear what music is currently available. If your choice of music is not in the library, but is commercially available, please ask your Funeral arranger to contact Obitus who will endeavour to obtain it, if given 72 hours' notice.

ORGANS

We maintain the organs in the Ogden and Jamieson Chapels and will provide the services of an organist if required. There will be an extra charge for this service.

RECEPTION & ADMINISTRATION OFFICES

The Crematorium reception area and administration office are located in the middle of the main building, access through the double doors under the clock tower. The reception area has recently been refurbished, and provides a private area where staff can offer advice and assistance.



REMEMBRANCE ROOM

A newly refurbished Remembrance Room (located in the old waiting room) houses the Books of Remembrances and Arboria plaques, located to the left of the main double doors. The room has its own entrance and offers a quiet and peaceful area where visitors can reflect and remember those they have lost. Visitors can also view other entries in the Books of Remembrance via 2 screens, 1 of which has been height adjusted for wheelchair users.

